

SALES FLYER 2023

Window to the Swiss Alps

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above

sea level. Thanks to the large panoramic windows, a clear view of numerous summits, deep gorges and the UNESCO World Heritage sites "Swiss Alps Jungfrau-Aletsch" and "Rhaetian Railway in the Albula/Bernina Landscapes" is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.

TIMETABLE, FARES & SURCHARGE

TIMETABLE WINTER (10.12.2022 – 12.05.2023)

ZERMATT – DAVOS/ST. MORITZ

TRAIN		902	904 ²⁾
ZERMATT	dp	08:52	09:52
BRIG	dp	10:18	11:18
ANDERMATT	arr dp	11:46 11:54	12:46 12:54
CHUR	arr dp	14:26 14:34	15:25 15:34
FILISUR ¹⁾	arr	15:42	16:42
ST. MORITZ	arr	16:37	17:37

¹⁾ Change trains from / to Davos

²⁾ From 06.04.23 – 12.05.23

ST. MORITZ/DAVOS – ZERMATT

TRAIN		923	925 ²⁾
ST. MORITZ	dp	08:51	09:48
FILISUR ¹⁾	dp	09:49	10:43
CHUR	arr dp	10:55 11:05	11:55 12:14
ANDERMATT	arr dp	13:52 13:54	14:52 14:54
BRIG	arr	15:40	16:40
ZERMATT	arr	17:10	18:10

Excellence Class coaches: 902 | 923

From 27.03. – 14.04.2023 no Excellence Class cars will be running.

TIMETABLE SUMMER (13.05. – 15.10.2023)

ZERMATT – DAVOS/ST. MORITZ

TRAIN		900	902	904	906
ZERMATT	dp	07:52	08:52	09:52	–
BRIG	dp	09:18	10:18	11:18	14:18
ANDERMATT	arr dp	10:46 10:54	11:46 11:54	12:46 12:54	15:46 15:54
CHUR	arr dp	13:26	14:26 14:34	15:25 15:34	18:25 18:58
FILISUR ¹⁾	arr	–	15:42	16:42	20:00
ST. MORITZ	arr	–	16:37	17:37	21:00

¹⁾ Change trains from / to Davos

Please note: There will be no Glacier Express trains running between 16.10. – 09.12.2023. Until 30.10.23 on request trips from St. Moritz-Brig / Brig-St. Moritz possible.

ST. MORITZ/DAVOS – ZERMATT

TRAIN		901	903	905	907
ST. MORITZ	dp	07:02	08:51	09:48	–
FILISUR ¹⁾	dp	08:01	09:49	10:43	–
CHUR	arr dp	09:04 09:26	10:55 11:05	11:55 12:14	14:26
ANDERMATT	arr dp	11:52 12:08	13:52 14:08	14:52 15:08	16:52 17:08
BRIG	arr	13:40	15:40	16:40	18:40
ZERMATT	arr	–	17:10	18:10	20:10

Excellence Class coaches: 902 | 903

FARES FOR GROUPS OF 10 OR MORE PEOPLE, WITHOUT SURCHARGE

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 106.60	CHF 187.80
St. Moritz-Brig	CHF 80.00	CHF 140.80
St. Moritz-Andermatt	CHF 59.00	CHF 103.60
Davos-Zermatt	CHF 101.60	CHF 178.60
Chur-Zermatt	CHF 83.40	CHF 147.20
Chur-Brig	CHF 56.80	CHF 100.20
Andermatt-Zermatt	CHF 51.20	CHF 90.40
Andermatt-Filisur	CHF 48.40	CHF 84.60
Tiefencastel-Andermatt	CHF 45.60	CHF 79.80
Tiefencastel-Brig	CHF 66.60	CHF 117.00
Tiefencastel-Zermatt	CHF 93.20	CHF 164.00

SURCHARGES | 1st AND 2nd Class

	10.12.2022 – 12.05.2023	13.05.2023 – 15.10.2023
Long journeys	CHF 39.00	CHF 49.00
Short journeys*	CHF 29.00	CHF 39.00
Excellence Class	CHF 470.00	CHF 470.00

No commission is given on supplements.

*St. Moritz - Chur, Chur - Andermatt, Andermatt - Brig, Brig - Zermatt (and vice versa)

INDIVIDUAL FARES UP TO 9 PEOPLE, WITHOUT SURCHARGE

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 152.00	CHF 268.00
St. Moritz-Brig	CHF 114.00	CHF 201.00
St. Moritz-Andermatt	CHF 84.00	CHF 147.80
Brig-Chur	CHF 81.00	CHF 143.00
Davos-Zermatt	CHF 145.00	CHF 255.00
Chur-Zermatt	CHF 119.00	CHF 210.00
Andermatt-Zermatt	CHF 73.00	CHF 129.00
Filisur-Andermatt	CHF 69.00	CHF 120.80
Tiefencastel-Andermatt	CHF 65.00	CHF 113.80
Tiefencastel-Brig	CHF 95.00	CHF 167.00
Tiefencastel-Zermatt	CHF 133.00	CHF 234.00

Since **15.12.2019**, new groupe tariffs apply on the Swiss railway network:

- Above 10 persons 30 % discount on the tariff for single traveler ticket
- Children up to the age of six free of charge (not including Excellence Class: children between the age of 0–6 also require a seat reservation in Excellence Class)
- 50% discount on the ticket for children/youth up to 25 years old
- 50% discount with Half Fare Card / Swiss Half Fare Card
- The surcharges are to be paid in full by all passengers. This also applies to holders of a Swiss Travel Pass, Eurail or Interail ticket
- The listed seat reservation surcharges are always to be added to the corresponding fare

PURCHASE OF TICKETS

For the ticket collection for Glacier Express trains there are the following payment options:

Obtaining tickets

For every trip, you will receive an e-ticket once your final communication has been received. The group ticket is issued based on the number of participants registered most recently at Railservice. Please ensure you observe the conditions of cancellation. There can therefore be no subsequent changes or refunds (please also refer to the "General Terms and Conditions of contract").

Payment of tickets

You can purchase all tickets and additional services on account or via credit card. Please note that it is not possible to pay by cheque.

Payment modalities within Switzerland

The fee for the ticket should be paid (bank transfer) using the payment order attached.

Payment modalities outside Switzerland

Please note the following to ensure a transaction remains free of bank charges when making a bank transfer to Rhaetian Railway:

Rhätische Bahn AG

Graubündner Kantonalbank, CH-7000 Chur

SWIFT / BIC: GRKB CH 2270 A

IBAN: CH 8000 7741 1026 0533 300

Clearing number: 774

Post Konto number: 70-39-7

Bank transfer exclusively in CHF

The Rhaetian Railway does not levy any bank service charges for bank transfers. Otherwise a processing fee of CHF 50.00 is charged.



1st Class



2nd Class

RESERVATION & TERMS AND CONDITIONS

Bookings for individual travellers (FIT) (1 – 9 people)

possible 90 days prior to travel date

- under www.glacierexpress.ch
- via info@glacierexpress.ch
- at all Swiss Railway stations
- at all possible rail stations aboard
- at travel agencies with train ticket sale
- Eurail/EURONET (ERA)

Glacier Express B2B shop

Resellers of individual seats (up to 9 people) can now book by logging in directly to the B2B shop. This enables a precise seat to be booked and also includes the possibility to book a catering offer. If you are interested and would like more information, please contact the person responsible for the relevant market or send a mail to admin@glacierexpress.ch.

Bookings for groups (10 or more people)

Group reservations can be submitted at any time. Early reservation is recommended.

Groups are seated together in the same carriage whenever possible. Final confirmation details (number of train, carriage and seat) will be sent to you 27 days prior departure.

Contact for reservation

Rhätische Bahn AG | Railservice | Bahnhofstrasse 25 | CH-7001 Chur
Mon – Sun 07.00 – 19.00

Phone +41 81 288 65 25 | info@glacierexpress.ch

Subject «Reservation Glacier Express 2023»

Procedure for group reservations

Winter 2022/2023 timetable enquiries

Until **31.07.2022***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)

From **August 2022**: Reservation confirmations sent by Glacier Express
Summer 2023 timetable enquiries

Until **11.09.2022***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)

From **October 2022**: Reservation confirmations sent by Glacier Express

Please inform the Railservice together with your request whether the trip is planned with or without catering offer. However, the reservation for the catering still has to be booked separately via Panoramic Gourmet AG. See p. 16

General Terms and Conditions of contract

The contract between the tour operator and RhB comes into force with the unconditional acceptance of the reservation by RhB (together with these general conditions and terms of travel). See www.glacierexpress.ch/touropoperator for the complete General Terms and Conditions of contract.

Cancellation fees

The following cancellation charges apply should reserved services be cancelled in part or not cancelled in good time. The determining factor for calculating cancellation or alteration charges is the date of receipt of your written notification via info@glacierexpress.ch. At weekends (Saturday / Sunday) or on public holidays, the next working day will apply as the date of receipt.

CANCELLATION OF GROUPS | 1st AND 2nd Class

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	CHF 1000.00 per group
13 days prior to travel date or no-show of the group	100 % of the fare price incl. supplement

REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING OR A REDUCTION OF THE ORIGINALLY BOOKED ROUTE TO A SHORTER ROUTE:

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	actual fare price incl. supplement or max. CHF 100.00 per person
13 days prior to travel date or no-show	100 % of the fare price incl. supplement

EXCELLENCE CLASS | REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING

Up to 90 days prior to travel date	CHF 140.00 reservation flat rate / seat
89 to 60 days prior to travel date	CHF 317.00 flat rate / seat
59 days prior to travel date or no-show	effective fare incl. supplement

* Recommended date. Requests received later will be taken into account where possible.

CATERING SERVICE

Catering service aboard the Glacier Express

While the Alpine panorama passes by, various culinary specialties and authentic Swiss dishes are served directly at the seat. All dishes are freshly prepared in the carriage in the middle of the train. In addition to breakfast, lunch and dinner, a wide selection of beverages is also available. In the selection of products, great importance is attached to local and seasonal products.

Reservations

Reservations can be made by phone 081 300 15 15 or e-mail info@panoramic-gourmet.ch via our gastronomy partner, Panoramic Gourmet AG. For organizational and capacity reasons, we recommend that reservations be made for individual travelers as well.

For groups of 10 persons or more, reservations must be made at least 10 days in advance. Without a reservation no meal offer for groups can be guaranteed. Reservations for groups are accepted by phone 081 300 15 15 or e-mail gruppen@panoramic-gourmet.ch. The general terms and conditions of Panoramic Gourmet AG apply to catering reservations.

Special menus

Requests for special menus concerning food allergies and intolerances should be sent 10 days before the date of travel to gruppen@panoramic-gourmet.ch.

PACKAGES FOR GROUPS OF 10 OR MORE PEOPLE

Packages	incl. coffee or tea	incl. mineral water* 50 cl	incl. mineral water* 50 cl and coffee or tea	incl. wine 20 cl, mineral water* 50 cl and coffee or tea
Daily plate	CHF 38.00	CHF 39.00	CHF 44.00	CHF 52.00
2 course menu	CHF 44.00	CHF 45.00	CHF 50.00	CHF 58.00
3 course menu	CHF 51.00	CHF 52.00	CHF 57.00	CHF 65.00
4 course menu	CHF 56.00	CHF 57.00	CHF 62.00	CHF 70.00

* instead of mineral water with soft drink + CHF 2.00

DAILY MENU OPTIONS FOR GROUPS AND FIT

Offer	Content	Price
Daily plate	Meat, vegetables, sides	CHF 36.00
2-course menu	Daily plate and appetizer* or daily plate and dessert	CHF 42.00
3-course menu	Appetizer*, daily plate dessert or small cheese platter	CHF 49.00
4-course menu	Appetizer*, daily plate incl. dessert and complementary cheese	CHF 54.00

*Soup / Salad, offer varies depending on the season

LUNCHBOXES ON REQUEST

Content	Price
Älpler box (Salami, cheese, bread, water, pickled veggies, nut slice)	CHF 26.00
Cheese box (4x cheese, bread, water, chutney, water, nut slice)	CHF 29.00
Glacier box (meat, salami, cheese, bread, water, pickled veggies, wine 20cl, nut slice)	CHF 36.00

BREAKFAST PACKAGES

(AVAILABLE ON TRAIN 900 / 901 UP UNTIL 10 AM)

Content	Preis
Schwiizer Zmorge (Swiss breakfast) Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice	CHF 18.00
Buurezmorge (farmers breakfast) Bread basket, 2 butter, 1 jam, 1 honey, 1 hot drink of your choice, Bündnerfleisch cheese plate, sparkling wine 20 cl*	CHF 28.00

Glacier Brunch Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice, scrambled eggs (2 eggs), natural yoghurt with muesli, plate of ham and cheese, sparkling wine 20 cl*	CHF 38.00
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* or a glass of orange juice

SERVICE TIMES ZERMATT – ST. MORITZ			SERVICE TIMES ST. MORITZ – ZERMATT		
Approx. Service times (lunch/dinner)					
	1 st Class	2 nd Class		1 st Class	2 nd Class
900	11.15	11.15	901	11.15	11.15
902	11.30	12.00	903	11.45	12.15
904	12.15	12.45	905	12.45	13.00
906**	16.00	16.00	907	14.45	14.45
	19.00	19.00		17.15	17.15

** only for groups and only with prior reservation

